

# AQIS Benchmark Report - Learner Engagement

## Institute Of Training And Further Education Pty Ltd

### Your RTO Information

<b>NTIS</b>	6372
<b>Industry Field</b>	Food, Hospitality and Personal Services
<b>Metro/Regional</b>	Metro
<b>RTO Size</b>	Medium
<b>RTO Category</b>	Private
<b>Year</b>	2013

### 'Like' RTOs

<b>Industry Field</b>	Food, Hospitality and Personal Services
<b>Metro/Regional</b>	Metro
<b>RTO Size</b>	Medium
<b>RTO Category</b>	Private
<b>Year</b>	2013

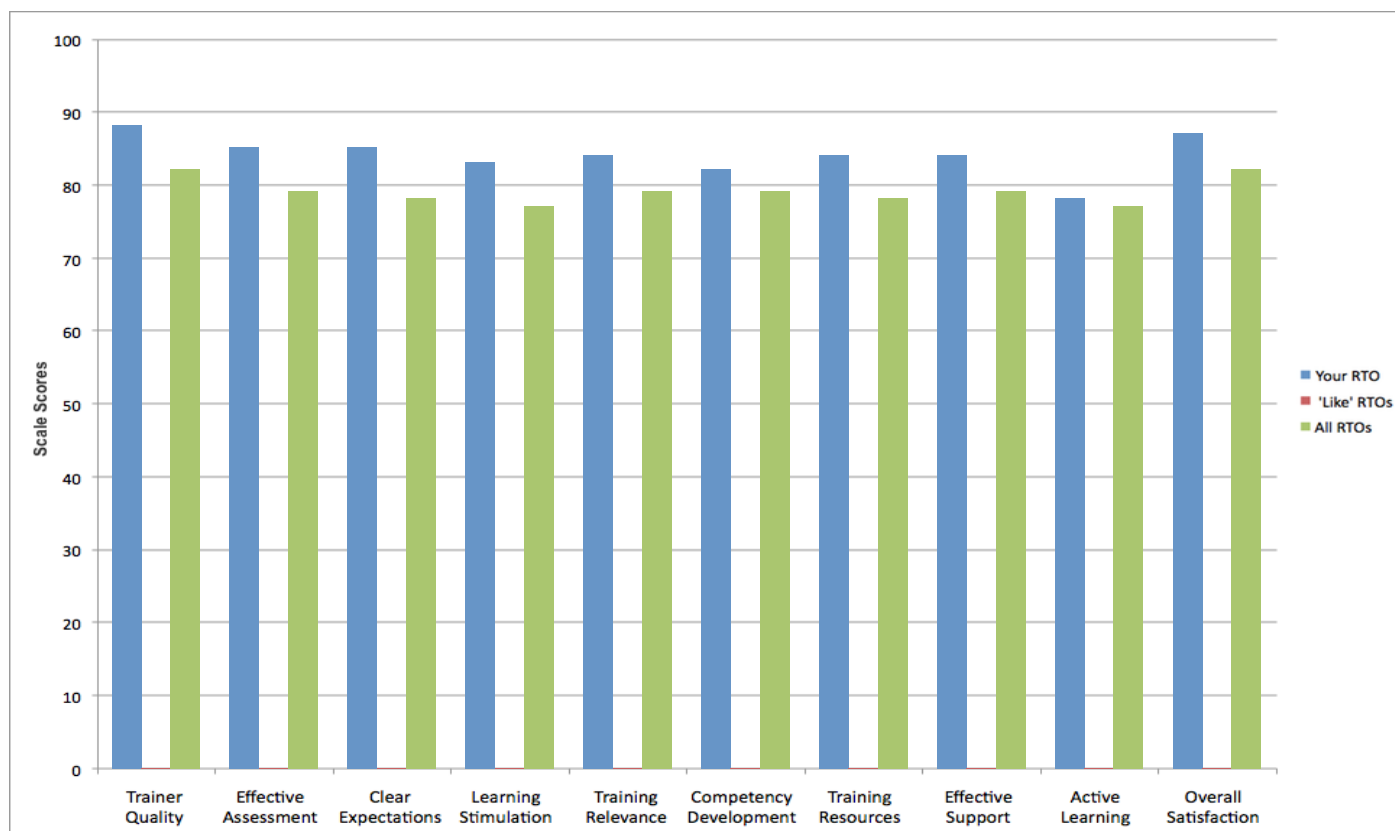
### All RTOs

<b>Year</b>	2013
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Learner Engagement Scales	Your RTO	'Like' RTOs <sup>1</sup>	All RTOs <sup>2</sup>
Trainer Quality	88	-	82
Effective Assessment	85	-	79
Clear Expectations	85	-	78
Learning Stimulation	83	-	77
Training Relevance	84	-	79
Competency Development	82	-	79
Training Resources	84	-	78
Effective Support	84	-	79
Active Learning	78	-	77
Overall Satisfaction	87	-	82

<sup>1</sup> There are not enough RTOs to compare your data against.

<sup>2</sup> Based on 153 RTOs.



## AQIS Diagnostic Report - Learner Engagement

The recommendations provided below were derived from the comparison of "Your RTO" data with "All RTO" data for the relevant year.

### Institute Of Training And Further Education Pty Ltd

#### Improvement Areas

Based upon the QI data supplied, there are no specific areas of operation that need special attention.

#### Support

For further support in continuous improvement for these areas of operation, refer to the following page:

<http://www.acer.edu.au/tests/aqis/resources-manuals>

#### Diagnostic Strategies

Based upon the QI data supplied, there are no specific areas of operation that need special attention.

# AQIS Benchmark Report - Employer Satisfaction

## Institute Of Training And Further Education Pty Ltd

### Your RTO Information

**NTIS** 6372  
**Industry Field** Food, Hospitality and Personal Services  
**Metro/Regional** Metro  
**RTO Size** Medium  
**RTO Category** Private  
**Year** 2013

### 'Like' RTOs

**Industry Field** Food, Hospitality and Personal Services  
**Metro/Regional** Metro  
**RTO Size** Medium  
**RTO Category** Private  
**Year** 2013

### All RTOs

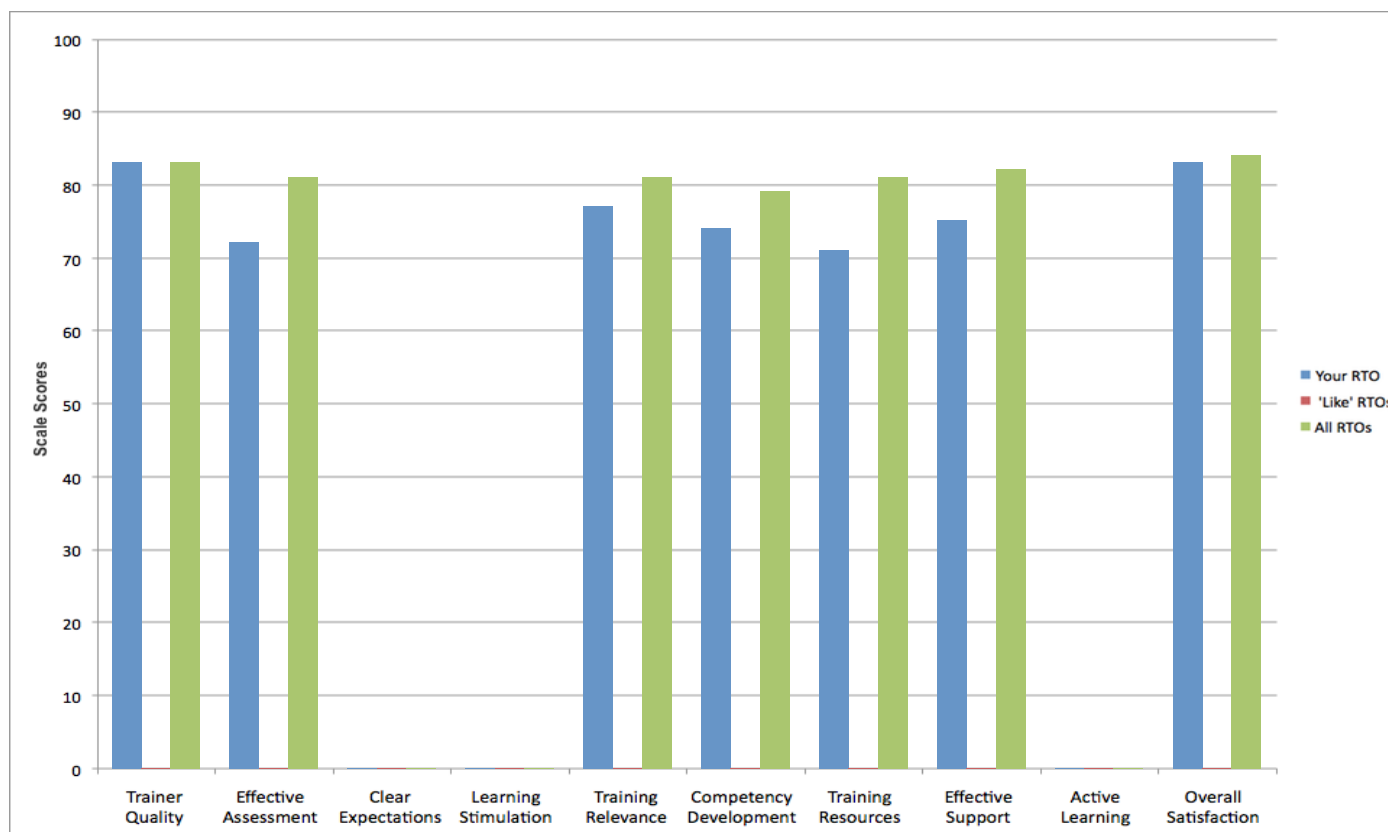
**Year** 2013

### Employer Satisfaction Scales

Employer Satisfaction Scales	Your RTO	'Like' RTOs <sup>1</sup>	All RTOs <sup>2</sup>
Trainer Quality	83	-	83
Effective Assessment	72	-	81
Training Relevance	77	-	81
Competency Development	74	-	79
Training Resources	71	-	81
Effective Support	75	-	82
Overall Satisfaction	83	-	84

<sup>1</sup> There are not enough RTOs to compare your data against.

<sup>2</sup> Based on 83 RTOs.



## AQIS Diagnostic Report - Employer Satisfaction

The recommendations provided below were derived from the comparison of "Your RTO" data with "All RTO" data for the relevant year.

### Institute Of Training And Further Education Pty Ltd

#### Improvement Areas

Based upon the QI data supplied, there are no specific areas of operation that need special attention.

#### Support

For further support in continuous improvement for these areas of operation, refer to the following page:

<http://www.acer.edu.au/tests/aqis/resources-manuals>

#### Diagnostic Strategies

Based upon the QI data supplied, there are no specific areas of operation that need special attention.